

Customer Satisfaction



At TrigasFI GmbH our customers are our most valued assets. We continuously strive to improve our service by asking for their feedback. The statistics below are compiled from actual customer responses over a period of a year.

| | Excellent | | | Poor | | |
|------------------------------|-----------|---------|----------|----------|----------|----------|
| Quality of work performed: | 1 | | 2 | 3 | 4 | 5 |
| Turnaround time: | 1 | | 2 | 3 | 4 | 5 |
| Helpful attitude: | 1 | | 2 | 3 | 4 | 5 |
| Knowledge level: | 1 | | 2 | 3 | 4 | 5 |
| Overall Satisfaction: | 1 | | 2 | 3 | 4 | 5 |

Overall Customer Satisfaction Score: 1.44 on a scale of 1 to 5 or 89%